MISSION:

William Madison Randall Library supports the mission of the University by providing information resources and learner-centered services and by cultivating a rich physical and virtual environment dedicated to the open exchange of ideas and an information-literate community.

SUPPORT LEARNING, DISCOVERY AND INSTRUCTION

Provide physical and virtual spaces where users interact with ideas and each other. Open 132 hours per week; average daily gate count 4,250.

Maintain a robust and responsive Web presence providing broad access to resources and information 24/7. On average, 1,925 people visit our website and view 4,060 pages daily. 1,653 people visit our consortial online library catalog per day, viewing 8,677 pages. Provide mobile-friendly access to our website and catalog.

Maintain a powerful, highly integrated information technology infrastructure, including the Millennium integrated library system. Host the Millennium server, software, and support for the UNC Coastal Library Consortium. Maintain and blend interlibrary loan, electronic reserves, and digital archives systems.

Provide more than 2,000,000 volumes, 30,000 journal and serial titles, and Web-based catalog with access to more than 30,000 e-books and over 150 databases.

Instructional Services reached 9,185 students in 437 course-related sessions in 2009/10. Credit courses (LIB 101 and LIB 103) produced 13 credit hours, reaching a total enrollment of 177 students.

Research assistance transactions at the Reference/Learning Commons Desk totaled 13,734 in 2009/10. An additional 1,298 requests for research assistance were handled by librarians in their offices, by email and chat.

9 Liaison Librarians work with faculty, staff and students to enhance library collections and services.

Present cultural programming and exhibits that promote interdisciplinarity.

Collaborate with UNC Libraries to share resources and services state-wide. Develop other partnerships with libraries and organizations to acquire and share resources.

OPPORTUNITIES IN THE 21ST CENTURY DIGITAL WORLD

UNCW ranks 15th in the UNC system in the ratio of librarians to student FTE. We have 1.74 librarians per 1,000 students. Research shows the correlation between professional services and the academic success of 21st century students.

Recruit a Scholarly Communication Officer and Service Quality Librarian/Assessment Specialist (2 faculty positions).

Leverage the $2.5M materials budget to support expanded access to e-resources.

Design and implement a digital program to guide the development of digital library collections, services and programs.

Information literacy instruction is a core component of University Studies.

Special Collections and Archives continue to support and preserve the region’s cultural heritage.

Enhance the facility to support an environment of continuous change. Randall Library was last expanded 25 years ago, in 1986. UNCW enrollment has tripled in those 25 years.

Randall Library participated in the LibQual+ Survey in 2008, and as a result made several improvements to our facility and resources. Next survey: Fall 2011.

Randall Library’s safety and security measures, while meeting minimum standards, leave the library vulnerable.

CONTACT:
Sarah Barbara Watstein
University Librarian
watsteins@uncw.edu
962-3271
Randall Library Mission, Vision, Core Values, Goals: http://library.uncw.edu/about_library


Staff directory: http://library.uncw.edu/directory

Randall Library dashboard: http://library.uncw.edu/facts_planning/dashboard

Randall Library statistics: http://library.uncw.edu/about_library

LIBQual survey results: http://library.uncw.edu/about_library

ULAC Briefing Paper for President Ross: http://library.uncw.edu/uploads/worddocs/ULACBriefingPaper.docx

CONTACT

Sarah Barbara Watstein
University Librarian
watsteins@uncw.edu
962-3271

Sculpture: “Bird Reading Book”
by waltpalmersculptor.com