Library Support for Extension Students

The UNCW Randall Library and the Carteret Community College Library are working together to offer full library services for students enrolled in the UNCW Extension Program!

Librarians are here to help!

Walk-up Service
Librarians are available to answer any question big or small at the Randall Library Learning Commons Desk or CCC Library.

Randall Library Hours visit http://library.uncw.edu/hours
CCC Library Hours visit http://www.carteret.edu/library

Get Help! Chat with a Librarian!
Randall Library: http://library.uncw.edu/ask
CCC: http://www.carteret.edu/library

Email
Send us your questions via email anytime:
Randall Library: libref@uncw.edu
CCC Library: http://www.carteret.edu/library/Menu/Ask.htm

Getting Started with Research
Need help getting started with your library research process? We've outlined the research process steps below. We also have guides on using the library and researching specific topics. http://library.uncw.edu/get_started

Online Library Tutorials
These online tutorials will teach you how to use the library, search our resources more effectively, and improve your research skills. http://library.uncw.edu/tutorials

Library Numbers to Know

<table>
<thead>
<tr>
<th>Library</th>
<th>Hours</th>
<th>Phone Numbers</th>
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<tbody>
<tr>
<td>Randall Library</td>
<td></td>
<td>Research Services at the Learning Commons Desk 910.962.3760 (Toll-free) 1.866.377.8309</td>
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<tr>
<td></td>
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<td>Circulation Desk 910.962.3272</td>
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<td></td>
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<td>Interlibrary Loan 910.962.3273</td>
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<td></td>
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<td>Curriculum Materials Center 910.962.3362</td>
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<td>CCC Library</td>
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<td>Reference Services 252.222.6247</td>
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<td></td>
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<td>Circulation Services 252.222.6213</td>
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Important Websites

Randall Library http://library.uncw.edu

Randall Library Services for Distance Students http://library.uncw.edu/distance_learners

Randall Library Articles & eResources http://library.uncw.edu/articles

CCC Library http://www.carteret.edu/library

CCC Library Catalog http://199.90.41.150/ipac20/ipac.jsp?profile#focus

CCC Library FAQ https://sites.google.com/site/ccclibraryfaq
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Off-Campus Access to eResources

http://library.uncw.edu/off_campus_access

1. When you select a licensed resource from our website (e.g., eResource, e-journal, e-book, etc.), you may be prompted to log in.
2. To log in, please enter:
   1. Your campus username (email address without the @xxxx.edu)
   2. Your campus (email) password
   3. Click the button for UNC Wilmington
3. Once logged in, you will be automatically transferred to the resource you selected.

Library Books Mailed to You--Free!

All extension students may request Randall Library books for their own use. They will be mailed to you at your home address at no charge.

We can also send you books and articles from other libraries.

How does it work?

We provide these services to you through our Interlibrary Loan (ILL) and Document Delivery Services department. Once you set up an ILL account, you can request the materials you need.

To set up your account, go to https://illiad.uncw.edu/logon.html

- Click "First-Time Users—Click here"
- Identify yourself as a Distance Education Student
- Fill in the form with the information about the book you want

For problems or questions?
1.866.377.8309

Contact us for more help

Melissa Raymer
Distance Learning Librarian, UNCW
910.962.4234
rayerm@uncw.edu

David Hisle
Reference/Instructional Librarian
252.222.6247
hisled@carteret.edu

At CCC Library, UNCW Extension students would be given the same privileges as a Community Patron. With a Community Patron card, you can check out items, use the computers (2 hours a day) and wireless access. UNCW Extension students would need to get a Community Patron card. There is an annual fee of $5.00. For library card and materials check out information, see CCC Library’s FAQ for more details, https://sites.google.com/site/ccclibraryfaq. Wireless access is available upon request, see the CCC’s IT Help website for further information http://www.carteret.edu/IThelp/wirelessForm.php.