

Hi, I'm Tammy Ivins, one of the Librarians here at UNCW Randall Library.

[ Shown on screen: [Randall Library homepage](#). ]

Even if you're a distance learner, don't worry; Randall library has your back on every step along your journey at UNCW.

When you're looking for articles, it couldn't be easier. Whether you use the quick search on the library home page, or any of the hundreds of databases we provide, often times the article you're looking for will be available instantaneously in full text.

[ Shown on screen: demonstration of searching the quick search and opening an article in full-text ]

If for some reason it isn't, you can place a very simple interlibrary loan request. When we get that request, Randall Library will find the article at no cost to you and email you when it's ready to download.

[ Shown on screen: demonstration of looking at an article in a library database and clicking on "interlibrary loan" to place a request. ]

If you're looking for books, I recommend that you start with our extensive collection of ebooks.

[ Shown on screen: from the library homepage, click on "Find & Research", and then "eBooks." ]

If you need a book that's not available as an e-book through Randall Library, you've got a couple of options.

- One, you could place an interlibrary loan request through us, and if you're a distance learner, we'll actually mail books to your home address.

[ Shown on screen: from the library homepage, click on "Use the Library", and then "Interlibrary Loan." ]

- Or, two, you could go to any UNC system university library and use that library at no cost to you.

[ Shown on screen: [map of the UNC system universities](#). ]

If you're looking for films, we've got an extensive collection of streaming media; my favorite is Swank. Swank has a large collection of new and popular movies, even Disney movies.

[ Shown on screen: from the library homepage, click on "Find & Research", and then "Videos & DVDs." ]

Of course sometimes you just need the personal touch and need to talk to someone. If you have questions about any of the services I just listed, or if you need help and advice with your research: that's what the librarians are for.

You can get a hold of us and get immediate help by phone or by using a chat on our library homepage.

[ Shown on screen: the [phone number](#) and [chat](#) options on the library homepage are highlighted. ]

You can also email us, either at our general email address or you can actually contact the specific expert librarian for your field by contacting the correct liaison.

[ Shown on screen: the [email](#) and "[Find Your Librarian](#)" options on the library homepage are highlighted. ]

These liaison librarians are glad to help you via email, via web chat like through Skype, or on the phone, and they'll be able to help you find everything you need to ace your assignment.

[ Shown on screen: the "[Find Your Librarian](#)" website is shown ]

Even if you never step foot in Randall Library, we're here for you, and we can't wait to hear from you and help you with everything you need.

[ Shown on screen: [Randall Library homepage](#). ]