



UNIVERSITY of NORTH CAROLINA WILMINGTON

WILLIAM MADISON RANDALL LIBRARY

Library Support for Distance Education Students

http://library.uncw.edu/distance_learners

Librarians are here to help!

Randall Library library.uncw.edu

Get Help! Chat with a Librarian 24/7
library.uncw.edu/ask

Email libref@uncw.edu

Getting Started with Research

Need help getting started with your library research process? We've outlined the research process steps below. library.uncw.edu/get_started

Online Library Tutorials

These tutorials will teach you how to use the library, search our resources more effectively, and improve your research skills.

library.uncw.edu/tutorials

Subject & Course Guides

library.uncw.edu/guides/

Find Your Librarian

library.uncw.edu/directory/liaisons

UNC Direct Borrowing Agreement

UNCW student/staff/faculty, can use other UNC libraries. Take your UNCW OneCard or proof of enrollment to the Circulation Desk in the main library at one of the other UNC system libraries. Let the staff know that you want to borrow materials through the "UNC Direct Borrowing agreement." Be prepared to login to your UNCW account in order to show that you are in good standing. If the library does not honor your credentials, ask the staff member to call Randall Library Circulation at 910.962.3272 so your status can be verified. The borrowing policies of that library will apply to any items checked out to you.

Contact us for more help

Tammy Ivins
Distance Learning Librarian
910.962. 2557
ivinst@uncw.edu

Library Numbers to Know

Research Services at the Research Help Desk

910.962.3760

(Toll-free) 1.866.377.8309

Circulation Desk

910.962.3272

Interlibrary Loan

910.962.3273

Off-Campus Access to Databases

1. When you select a licensed resource from our website (e.g., Database, Online Journal, eBook, etc.), you may be prompted to log in.
2. To log in, please enter:
 1. Your campus username (email address without the @xxxx.edu)
 2. Your campus (email) password
 3. Click the Submit button
3. Once logged in, you will be automatically transferred to the resource you selected.

Library Books Mailed to You--Free!

All Distance Education students may request Randall Library books for their own use. They will be mailed to you at your home address at no charge. We can also send you books and articles from other libraries.

How does it work?

We provide these services to you through our Interlibrary Loan (ILL) department. Once you set up an ILL account, you can request the materials you need.

To set up your account, go to library.uncw.edu/ill

- Click "First-Time Users"
- Identify yourself as a "Distance Education" Student under Status
- Fill in your home address
- For the request, fill in the form with the information about the book/article you want