1. Building Use
   - 809,169 Gate Count (2008-2009 data; gate counter malfunctioned in September-November 2009)
   - 122 Hours Opened per Week

2. Personnel
   - 20 Librarians (1.72 per 1,000 Fall 2009 students FTE)
   - 25.78 Support Staff (2.04 per 1,000 Fall 2009 students FTE)

3. Statistics Collection
   - 2,165,302 Total items:
     - 469,514 Monographs
     - 30,715 E-Books
     - 34,925 Videos (DVD & VHS)
     - 105,047 Bound Periodical Volumes

4. Circulation Activity
   - 285,971 Total Checkouts & Renewals
     - 245,115 Checkouts
     - 44,456 Renewals
   - 84,563 General Collection Checkouts
   - 72,414 Media (DVD, CD, VHS) Checkouts
   - 59,206 Laptop Checkouts
   - 3,078 Items Pulled (for holds; document delivery and intra-consortial lending)

5. E-Resource Usage Statistics
   - 788,286 Number of Sessions/Logins
   - 2,846,467 Searches in databases
   - 447,467 Articles Retrieved
   - Approximately 190 electronic databases

6. Journals
   - Approximately 67,000 Total number of journals available.
   - 42 Subscriptions added or users upgraded
   - 38 Subscriptions canceled
   - $52,035,101.99 Total Serials Expenditures, 2009-2010
     - $1,825,497.88 Amount spent on electronic subscriptions.
     - $197,602.71 Amount spent on print subscriptions.

7. Instruction
   - 437 Sessions Were Offered
   - 9,185 People Received Instruction
   - 6,995 were Undergraduates

8. Reference
   - 18,464 Reference Transactions (Desk+Remote+HCLKnows
     - 13,734 Transactions at the desk
     - 10,203 in-person
     - 1,292 Transactions over the telephone
     - 471 Transactions through email (library account)
     - 1,727 Transactions through chat
     - 187 NC Knows Patrons
   - 245 Government Documents Office Transactions
   - 1,296 Remote Reference transactions

9. Interlibrary Loan
   - 30,599 Transactions
     - 16,396 items borrowed
     - 5,631 borrowed from UNC-system libraries
     - 2,153 items delivered from our collections
     - 12,050 items lent
     - 2,441 items sent to UNC-system libraries

10. Systems
    - 805 Work Order Requests Processed

11. Government Documents
    - 701,139 Items in the Collections
      - 449,993 US Documents (Hard copy, Microfiche, Maps)
      - 511,155 North Carolina Documents (Hard copy and Microfiche)
    - 4,719 Born-digital Documents Cataloged, 2009-2010
    - 1,226 Documents Circulated, 2009-2010
      - 1,066 US Documents Circulated
      - 158 NC Documents Circulated
    - 245 Reference Transactions from the Documents Office

12. Special Collections
    - 21,444 Items
      - 362 Manuscript Collections
      - 12,197 Books
      - 512 Sound recordings
      - 220 Videos
      - 3,311 Periodical issues

13. Archives
    - Total # of items in Archives cataloged in library online catalog 10/2010: 10,393
      - Faculty Scholarship Collection items: 5820
      - Honors Papers: 683
      - Graduate Theses/Dissertations: 1846
      - Other books: 1203
      - Serial titles: 94
      - Video recordings: 201
    - No. of linear ft. of processed manuscripts (inventoried and described in online finding aids) 12/2010: 962
    - No. of linear ft. of unprocessed manuscripts (accessioned but not yet inventoried/described in online finding aids) 12/2010: 230
    - No. of processed manuscript collections 12/11: 155
    - No. of unprocessed manuscript collections 12/11: 111
    - No. of processed A/V items 12/11: 524
    - No. of unprocessed A/V items 12/11: 841
    - No. of visual oral history interviews with Archives 12/11: 122
    - No. of processed oversized, flat items in the drawers of 3 map cases or in oversized boxes 12/11: 614
    - No. of unprocessed oversized, flat items 13/11: not inventoried at this time. Estimate: ca. 50.